



General Sealants, Inc.

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Dear Valued Customer,

We appreciate your partnership and would value your feedback on our butyl tape products and services. Your responses will help us improve quality, service, and overall performance.

Rating Scale:

1 = Very Dissatisfied 2 = Dissatisfied 3 = Neutral 4 = Satisfied 5 = Very Satisfied

1. Product Performance

Please rate your satisfaction with the performance of our butyl tape (adhesion strength, sealing ability, flexibility, durability).

1 2 3 4 5

2. Quality Consistency

How satisfied are you with the consistency of quality between batches?

1 2 3 4 5

3. On-Time Completion

How would you rate our on-time order completion performance?

1 2 3 4 5

4. Order Accuracy

How satisfied are you with order accuracy (correct quantities, specifications, packaging)?

1 2 3 4 5

5. Customer Service & Technical Support

How would you rate our responsiveness and technical support?

1 2 3 4 5

Open-Ended Feedback

1. What do you value most about our butyl tape products or services?

2. What improvements would most increase your satisfaction?

3. Are there any additional products, specifications, or services you would like us to offer?

4. Additional comments or suggestions:

Thank you for taking the time to share your feedback. Please reply directly to this email with your completed survey. We look forward to continuing our partnership.

Best regards,

Matthew D. Smiley
Matthew Smiley
Director of Sales